



Reservation Contract

All 5 gites

Between owners:

Nicola and Richard Gallagher

Address: Les Rivières, Lieu-Dit Nadaillac, 24340, La Rochebeaucourt et Argentine, France.

Lead organizer /client:

1. Name.....

2. Address.....

Postcode.....Country.....

Telephone No.....Mobile No.....

E mail.....

3. Holiday FromLeaving on

4. All 5 gites are booked with exclusive use of site.

Please fill in the table below with the information for each gite:

	Name	email	telephone	Number adults	Number Children ≤ 18 yrs	Babies in cots
Lidoire max 5 people						
Valette max 5 people						
Lizonne max 7 people						
Martrieux max 8 people						
Beuronne max 12 people						

5. Are you interested in: Pizza night Yes/ No

Other meals from caterers Yes / No

Beer on tap from barrel Yes / No

6. Price quoted for accomodation only

7. Deposit of 10% £..... paid date.....

By Cheque (to Mr R Gallagher) Yes / No

By bank transfer Yes / No

8. Two payments of 45% due 12 and 6 weeks before arrival day with £1000 refundable damage deposit and Taxe de sejour
£0.90 (€1/adult (over 18yrs)/night

Accommodation £..... + Taxe de sejour: No of adults.....x £0.90 (or 1€) x No of nights.....=. + Damage deposit
£1000

Total: £.....

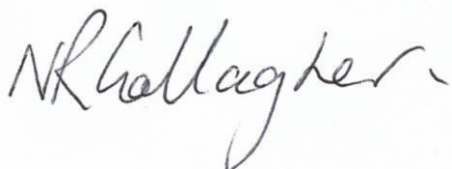
Due on or before (dd/mm/yy)

9. We will be in contact with you during the week following your holiday for your bank details for returning £1000 damage
deposit.

I have read and accepted the terms and conditions

Signature..... Date:

Signature of Owner : Mme Nicola Gallagher:



LES RIVIERES GITES

Lieu Dit Nadaillac,

24340 La Rochebeaucourt et Argentine, France

www.lesrivieresgites.fr email : lesrivieres@outlook.com



Terms and Conditions:

LES RIVIERES GITES:

Exclusive booking of all 5
gites.

1. To Make a booking:

To reserve the property the Client should complete and sign a booking form (having read the terms and conditions below) and then pay the non-refundable 10% deposit as indicated. Following the receipt of the deposit, and signed booking form, we the Owners will send confirmation of the booking by email. This is a formal acceptance of the booking.

- 1.1 Payment can be made by cheque, bank transfer or cheque vacances. In euros or pounds. Conversion using rate at the time of booking.
- 1.2 It is your responsibility to ensure that all members of your party accept the terms of the contract set out in these terms & conditions. Failure to disclose all relevant information or comply with these terms may lead to termination of the contract & loss of the booking.
- 1.3 A non-refundable 10% deposit per property is payable to secure your booking. With 2 further payments of 45%, 12 and 6 weeks before your arrival date.
- 1.4 The final payment of 45% is due 6 weeks before arrival along with a £1000 refundable damage deposit and the taxe de sejour. We are obliged to collect the tourism tax "taxe de sejour which is payable per adult (over 18yrs) per night. We are classified so the rate is €1 or £0.89/ adult per night.
- 1.5 Bookings made less than six weeks before your arrival date must be paid in full, plus the £1000 refundable damage deposit and Taxe de sejour.
- 1.6 The balance must be paid no later than six weeks before the commencement of your holiday. If the balance is not received by the due date, then your holiday will be treated as a cancellation and we will have the right to re-advertise the property and take other bookings.
- 1.7 The price includes all bedding and one large and one small towel per person, bathmats, 2 toilet rolls/toilet, cleaning products, tea towels, washing up liquid, sponge and dishwasher tablets 2/day.

2. Damage deposit.

- 2.1 We have in the 17 years that we have run our gîtes very rarely had to deduct anything from the damage deposit. The gîtes are very well equipped and we understand that the odd glass might get broken or plate chipped. All the equipment and furniture are covered by the Etat de Lieu /inventory, copy in gite.
- 2.2 Please let us know within 24hours of arrival if you discover that anything is missing or damaged from the Etat de Lieu/ inventory, otherwise we will assume the loss / damage has been caused

by yourselves. We reserve the right to deduct from the deposit the cost of any damage to the property or its fittings and equipment, although the Client's liability is not limited to this amount.

2.3 All inventory must be returned to the original property if moved. Please return cutlery, dishes glasses etc to the correct gite if taken to other terraces or gites.

2.4 We hope not to have to levy any such charge except in exceptional circumstances.

2.5 The deposit will be held and returned to you within 14 days of the end of your holiday, subject to a satisfactory inspection of the property.

3. Cancellation

3.1 All cancellations must be notified in writing/email. If you cancel your holiday more than 6 weeks before it is due to start, then your deposit will be forfeit. If you cancel less than 6 weeks before the holiday, any monies paid will not be refund.

3.2 The contract is for exclusive use of the whole property. It is not possible to cancel one or more gites if your numbers change ie. all 5 gîtes must be paid for.

3.3 Your booking will not be cancelled by the owner except in exceptional circumstances beyond our control. Notification will be given of the cancellation as soon as possible and we will promptly refund all payments made for your holiday. Our liability for cancellation will be limited to payments made to us.

3.4 The owner reserves the right to refuse a booking without giving any reason.

4. Changes to booking.

We are very flexible and will try to accommodate if possible small changes to the booking, such as additional days, or number of people, early arrival or late check out. However, changes are not possible within 2 weeks of your arrival date.

5. Arrival and departure time

Tenancies normally commence at **15.00 pm** unless otherwise agreed and guests are required to vacate the rental by **10.00am** on the day of departure. This allows the accommodation to be thoroughly cleaned, disinfected (following viral protocols) and prepared for incoming guests. We understand you may have had a long journey so you are welcome to arrive earlier but access to the gites maybe restricted. You can drop bags, go for a swim and we will prioritise getting your gite ready.

6. Cancellations due to Covid-19 related travel restrictions

6.1 The exceptional circumstances of the Covid-19 pandemic have caused an enormous amount of travel disruption. We monitor the situation closely and will be in regular contact in the event that Covid-19 is still causing uncertainty.

If your travel is restricted by French government regulations implemented to curb the Covid-19 pandemic, you have the following 2 options, available up to 2 weeks before your arrival date:

a, you can transfer your booking to a similar week later in the year or following year.

b, you can cancel your booking and will receive a refund of the monies paid, minus the non-refundable deposit of £200 per gîte.

6.2 If your travel is disrupted due to Covid-19 within 2 weeks of your arrival date, all monies paid are non-refundable

7. Insurance.

We cannot be responsible for any failure on your part to make the necessary travel arrangements, nor delays or cancellations. The Client is strongly advised to arrange a fully comprehensive insurance policy (including cancellation cover) and to have full cover for the party's personal injury and belongings, public liability etc., since these will not be covered by the Owners' insurance

8. Cleaning.

- 8.1 The price includes the final clean. However, the property must be left tidy. Please return dishes, glasses, plates etc to the correct gîte.
- 8.2 Due to extra anti- virus cleaning protocols, we ask you to empty all the bins, clean and put away all the dishes, preferably using the dishwasher and strip all the beds, placing all dirty linen in the laundry bags provided.
- 8.3 For a 2 week stay, a light clean and change of sheets and towels can be arranged in advance for the middle Saturday for an additional cost of :30€ for Lidoire for Valette, 40€ for Lizonne and Martrieux, 50€ for Beuronne
- 8.4 We reserve the right to make a charge to cover additional cleaning costs if the client leaves the property in an unacceptable condition.
- 8.5 We or our representatives reserve the right to enter the property at any time to undertake essential maintenance or for inspection purposes.

9. No smoking or pets.

We pride ourselves in the cleanliness of our properties and can accommodate guests with allergies. It is for this reason we have a no smoking and no pet policy.

10. Parking.

There is plenty of onsite parking and 7 undercover parking spaces.

11. Swimming pool.

- 11.1 The swimming pool is open from 9am to 7pm daily. It is cleaned and chemical levels are monitored and adjusted every day.
- 11.2 The pool is heated by an air source heat pump and the temperature of the water will be maintained at around 27 degrees but depends on weather.
- 11.3 Please avoid using glass or sharp objects near the pool.
- 11.4 The pool is fully fenced and conforms to French Raffarin law (AFNOR NF P90-306) with a child proof gate which must always be closed and latched.
- 11.5 Guests are responsible for the safety and security of their children around the pool, playground, games room and all garden areas at all times. Never leave children without adult supervision.
- 11.6 Pool is not available from October to April.

12. Laundry room.

We have a separate coin operated laundry room with 2 washing machines and a dryer. A normal daily cycle is 4€. Washing powder is included. There are also several washing lines outside.

13. Baby Equipment.

We have travel cots with additional thick mattresses, high chairs, bed guards, changing mats and picnic kits with sun shade available free of charge. Stair gates are already fitted.

14. Noise.

Please respect the peaceful environment (there is no noise pollution except the birds singing) and try to keep noise levels to a minimum, especially between 11 pm and 8 am.

15. Internet.

There is free Wi-Fi and ethernet internet access in every gîte and at the pool. We respectfully ask that you limit streaming/downloading (especially by any teenagers!!) so as not to abuse the system and to enable everyone to access emails or social media quickly.

16. Barbeques and fires.

- 16.1 Each gîte is equipped with a charcoal barbeque. Be extremely careful lighting barbeques or using citronella candles on the outdoor terraces as the surrounding woods get very dry during the summer months.
- 16.2 Open Fires and fire pits are banned by the Mairie through June/July/August and September. Outside of these times you can toast marshmallows around our fire pit.
- 16.3 Each gîte is equipped with smoke detectors and we have a number of fire extinguishers and fire regulations in place.
- 16.4 Please no candles inside the gîtes.

17. Bikes

- 17.1 20+ mountain bikes (all sizes) and children's bikes are available to borrow free of charge.
- 17.2 They are lent on the understanding that they are used entirely at your own risk and we accept no responsibility for any accident or injury that may occur when riding them. Helmets are also available.

18. Fishing Lake

- 18.1 Our own private fishing lake is situated 800m down the lane from the gîtes. All equipment can be provided.
- 18.2 We have a No kill policy.
- 18.3 We accept no liability for any injury or accident around or in the water. It is strictly a no swimming lake.

19. Visitors

- 19.1 Please inform us in advance if you would like to have visitors and due to insurance reasons are not allowed to use the facilities (pool, games room, gym etc)

- 19.2 The maximum number of persons using the accommodation at any time must not exceed those stated on the booking contract and only those listed on the booking form can occupy the property (unless agreed in advance). We reserve the right to terminate the booking without notice and without refund in case of a breach of this condition.
- 19.3 The Gîte is rented on the understanding that the pool, games room, fishing lake, gym and outdoor areas are shared with the other gîte guests and the owners.

20. General liability

- 20.1 No compensation will be given for any temporary outage of electricity, gas, water, internet connection or television service.
- 20.2 We are not liable for any temporary defect or malfunction of any equipment, machinery or appliance in the building, grounds, pool, pool heater, etc. We will endeavour to fix any problems in the shortest time possible.
- 20.3 We are not responsible for the loss of any personal belongings or valuables of the guest.
- 20.4 Under no circumstances shall the Owners' liability to the Client exceed the amount already paid to the Owners under this booking.
- 20.5 The use of all the facilities, pool, games room, outdoor games, bikes, gym, trampoline, swings, slides, fishing lake, barbecues, firepit, is at your own risk and we accept no responsibility for any accidents or injuries that may occur.

21. Complaints.

- 21.1 Any problem or complaint which the client may have concerning their holiday must be immediately reported directly to us and we will endeavour to put matters right. Any complaints not reported to us at the time and only reported after the client has returned from holiday will not be considered by the proprietor.
- 21.2 This contract and all matters arising out of it are governed by French Law.

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